

# Zimbra Product Overview

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## Making Meaningful Connections



### What Is Zimbra?

Zimbra is a world leading messaging and collaboration solution, trusted by more than 4,000 private and public sector organizations, and millions of end users, in over 140 countries.

Zimbra equips users with a complete collaboration solution which includes email, contacts, calendar, file storage, tasks, chat and video applications and can be accessed from the responsive browser based Zimbra Web client on any device.

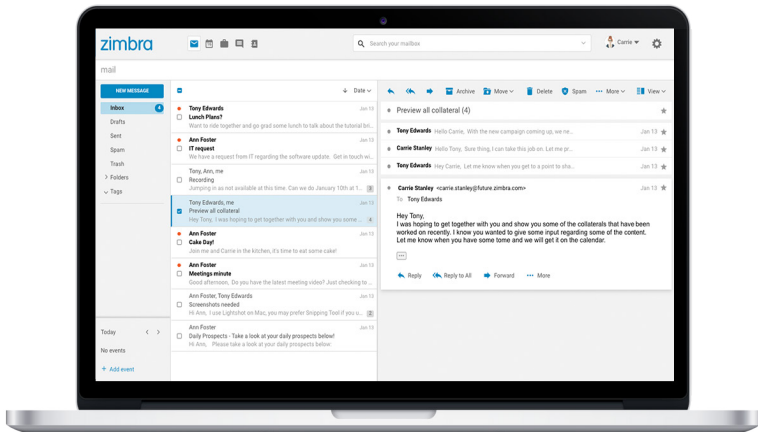
### Enterprise Features

#### A Complete Collaboration Solution

Zimbra gives everyone in your organization the opportunity to collaborate, regardless of their location, role and device by empowering them with intuitive tools that they can depend on. Whether it's a video call with a colleague, an email communication with a supplier or shared office document, everyone can stay connected.

Zimbra includes other tools beyond just Email and Calendar – giving access to File Sharing, Document Editing, Video & Chat in a single, easy to navigate web client interface.

Zimbra is built with the security and reliability at its core, necessary to keep information, identities, applications and devices safe. Zimbra's dependable server infrastructure also provides the privacy and data sovereignty Zimbra customers have come to expect, and in many cases, require.



### KEY BENEFITS SUMMARY

- **Enterprise capable messaging and collaboration solution with full-featured email, calendar, contacts, file-sharing, tasks, chat and video**
- **Significant savings versus the competition, due to savings on licensing, hardware and operations**

***“We would have spent 60% more if we had continued with Exchange. Moving to Zimbra, we rapidly repaid our investment, and we now have only mailbox licenses and low maintenance fees.”***

*Massimo Mappa, CSF Inox, Italy (Manufacturing)*

# Zimbra Product Overview



## Superior End-User Experience

By providing a rich, consistent user experience on all major platforms (Windows, Mac, Linux) - online through Web browsers and via our native Zimbra Desktop client, and most of the 3rd party desktop email clients, such as Outlook, Mac Mail, Thunderbird, etc. Zimbra increases end-user satisfaction and reduces support costs and user training needs. Zimbra's easy-to-use interface also includes collaboration tools, sophisticated mail filters and powerful search for large inboxes, calendars and attachments.

## Outlook Sync using MAPI (Zimbra Connector for Outlook)

If some of your users prefer to work with Microsoft Outlook, Zimbra provides a MAPI connector that allows your users to see their entire mailbox and leverage the enterprise level capabilities of Outlook.

## Mobile Sync

Zimbra Mobile implements the Exchange ActiveSync protocol, which is natively supported by most mobile devices, your data will always be at your fingertips, without any middleware or dedicated client. Zimbra email, calendar, contacts and tasks data is bi-directionally synchronized to the native applications on compatible iOS and Android phones and tablets.

## Office: Briefcase & Document Editing

Create and edit Office documents in real time right from within your browser. Invite contributors to edit and review the same document simultaneously. It is fully compatible with Microsoft Office documents (docx, xlsx, pptx) and supports other popular open formats, such as odt, ods and odp.

## Zimbra Chat & Video

Zimbra Chat & Video enables you to unite all your co-workers, group content and resources. Ignite communications in all directions: top-down, bottom-up, peer-to-peer and across the whole organization. Bring people together in groups, channels and lists. Zimbra Chat & Video is free of plugins and installations, so the user experience is as frictionless as possible.

## Deployment Agnostic

Deploy on-prem in your own data center, in a public or private cloud, or connect with a Zimbra Hosting Partner for a fully managed Zimbra SaaS service. Zimbra's deployment options enable you to meet your data sovereignty requirements and satisfy privacy needs.

## Simple Administration and Maintenance

Zimbra has an easy-to-use Web-based administration console, so your IT admins can securely access the application anywhere, anytime. Through the console, admins can easily manage access and policies for a diverse set of users in a large organization. Administration is also available via CLI. Zimbra also empowers end users through end-user self-service administration, reducing IT administration and support overhead and increasing end-user satisfaction.

## KEY BENEFITS SUMMARY

- **Flexible deployment: on-prem, cloud or hosted**
- **Satisfy data sovereignty requirements**
- **Dedicated and multi-tenant features**
- **Rich and consistent experience across multiple platforms**
- **Powerful search capabilities**
- **Compatible with S3 compliant cloud & on-prem object storage**

*"Sharing emails, meetings and data is possible in a very convenient way. **Zimbra Web Client is surprisingly fast and convenient, and it is fluent for everyone on our team.**"*

*Michael Klein, SARL  
Cosmetosource, France (Retail)*



Zimbra's Role based delegated Administration feature allow you to setup delegated Admins in minutes. You can grant Delegated Admin rights to domain tenants, departmental leads, support staff etc allowing them to perform specific management tasks such as account creation, password management, quota setting, user limits for your domains and much more. Granular control of the access rights allows for custom delegated admin roles to be created that fit the needs of your organization. Zimbra also supports full multi-tenancy, so service providers can enjoy tenant-based delegated administration for creating domain settings or limited administration settings per account, a customizable web client experience and management of end- user features, quotas and storage policies via the Class-of-Service feature.

## Built-In Backup & Restore

Zimbra includes a configurable backup manager that resides on every Zimbra server and performs both backup and restore functions. You do not have to stop the Zimbra server in order to run the backup process.

Auto Grouped and Standard Backup modes will perform a full backup process backing up all the information needed to restore mailboxes, including the LDAP directory server, database, index directory, and message directory for each mailbox.

## Storage Management

Featuring advanced Zimbra store management, you can manage multiple volumes and policies through your Zimbra administration console. Reduce your demands on high value storage space, easily expand your Zimbra server by adding new volumes at will and improve your server performances by splitting the I/O load onto different storage media and use different tiers of storage types. Zimbra's Storage Management also supports S3- compliant cloud and on-prem object storage.

## Security Features

Zimbra provides out-of-the-box functionality for 2-Factor Authentication, email encryption, secure comms via TLS, HTTPs and more. Zimbra is also easy to integrate with third-party security apps.

**Two-Factor Authentication:** Zimbra includes two-factor authentication, making your mailbox more secure by providing a physical layer for login.

**Mobile Device Security:** Admins can configure mobile security policies to enforce security rules on compliant mobile devices, including remote wipe to erase all data from the device if the mobile device is lost or stolen and device password policies to set up strong password enforcement. Additionally, the Allow/Block/Quarantine (ABQ) feature allows granular control of which mobile devices can connect to your platform. This pre-emptive security feature lets the Zimbra admin keep track of all mobile devices in their network.

**Postscreen for Zimbra MTA:** Keeping spambots away, Zimbra Postscreen leaves more SMTP server processes available for legitimate clients and delays the onset of server overload conditions.

**S/MIME Digital Signatures & Encryption:** Zimbra Network Edition provides cryptographic security services for email: authentication, message integrity, non-repudiation of origin (using digital signatures) and privacy and data security (using encryption).

## KEY BENEFITS SUMMARY

- **Enterprise-level security features, including Two-Factor authentication, Single Sign-On, Encryption and more**
- **Compliance archiving & discovery for legal & audit purposes**
- **Compatible with MS Outlook**
- **Built on leading open-source components**
- **Extensibility with Zimlets for connecting to other applications and services**

*"Zimbra takes security seriously, and its technology is a great foundation for the privacy promises we make to our customers."*

*John Webster, XMission, USA  
(Managed Services)*

*"Zimbra has stayed faithful to its open source spirit. I recommend Zimbra to any company committed to open standards."*

*Armando Ramos, Hola Publishing, Spain (Publishing)*

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## Compliance Archiving & Discovery

Zimbra Archiving and Discovery is an optional feature that enables you to store compliance archives of all messages that were delivered to or sent by Zimbra and to search across mailboxes. It's specially designed for compliance, legal and auditing purposes.

## Open Source as its Core

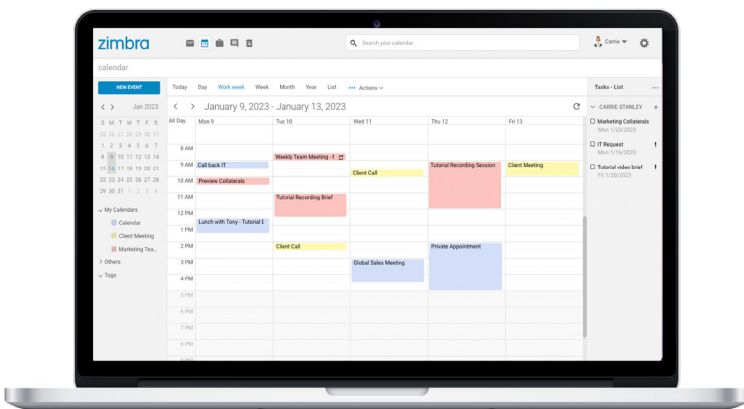
Zimbra incorporates several open-source projects under one supported and certified application to offer a world-class collaboration software consumable for the enterprise. Built on leading open-source components such as OpenLDAP, Jetty, MySQL, NGINX, Postfix and Apache Lucene, and Zimbra runs on Red Hat Enterprise Linux, Ubuntu and other Linux platforms.

## Integrate with Your Business-Critical Applications

Do you have existing, critical line-of-business applications that you need to integrate with your collaboration software? You can do this with Zimbra using Zimbra's open APIs and Zimlets. Zimlets are a mash up of other features and applications that work seamlessly with Zimbra. For more information on Zimlets, visit <https://gallery.zetalliance.org/extend/>

## About Zimbra

Zimbra offers an all-in-one, secure and accessible business productivity suite that serves the evolving needs of the hybrid workforce. Zimbra is a Synacor product who are based in Buffalo, New York with offices in London, Pune, Singapore and Tokyo our distributed remote teams span the globe and are eager to contribute to the success of our customers and partners. For more information, visit [Zimbra.com](https://www.zimbra.com) or connect with us on [Twitter](https://twitter.com/zimbra), [Facebook](https://facebook.com/zimbra) and [LinkedIn](https://linkedin.com/company/zimbra).



## KEY BENEFITS SUMMARY

- **Simple and powerful Web-based or CLI administration**

*"Moving to Zimbra, we rapidly repaid our investment. We also enjoy easier mail administration and a seamless integration with C.S.F. Inox's business-critical apps, which made our migration extremely smooth."*

*Massimo Mappa, CSF Inox, Italy (Manufacturing)*

*"Zimbra is very easy to use and understand. We love the simplicity of the admin UI, and administering the Zimbra mail server is so easy that it doesn't require a dedicated resource or special skill set."*

*Kyrus Antia, DNA, India (Media)*



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